



CommUNITY Health Care Advisory Council

Pomerado Tri-Regional Health Care Advisory Council

Jay Goldby, Chair
Judy Bauer, Andy Patapow, and
Jane Radatz, Vice Chairs



Benefits of PPH Health Care Advisory Councils

- Provide Public Support – to the community as outreach, advocacy and information (such as Prop BB)
- Provide Input - Feedback
- Provide Forum for Networking
- Provide Support to PPH Programs such as the Satellite Medical Center
- Build Community Capacity



Pomerado Tri-Regional Health Care Advisory Council

- Senior Isolation
- Youth Issues
- Clinic Services



Supplemental Transportation Subcommittee

**Goal: Reduce senior isolation by expanding
supplemental transportation services**

- **Rides and Smiles**, North Inland Jewish Senior Center

Outcome

- 5 drivers / 12 riders 2003
- 50 drivers / 200 riders 2004



Senior Issues Subcommittee

**Goal: Reduce senior isolation by having
volunteers do friendly home visits**

- **Friendly Home Visitor Program**, Partners for
Community Access/ Rancho Bernardo Joslyn Senior
Center

Outcomes

- Liability insurance for volunteers
secured
- Curriculum developed, Program to begin
May 2005



Community Clinic Services Subcommittee

**Goal: To promote and assist with
developing clinic services for the
under/un- insured**

Outcomes

- Feasibility study complete
- Meetings with PPH Planning staff
on Satellite Medical Center
planning
- Ongoing assessment of options



Obesity Prevention Subcommittee (I)

**Goal: Decrease obesity among elementary
school age children**

- **Running Clubs**, Poway Unified School District

Outcomes

- All elementary schools without Running Clubs (11) expressed interest
- 2 schools so far have received training and agreed to implement



Obesity Prevention Subcommittee (II)

Goal: Decrease obesity by ensuring that women in hospital maternity care have information and support to breastfeed

- **Baby Friendly Hospital Initiative, a World Health Organization, UNICEF Designation, Pomerado Hospital**

Outcome

- Document outlining procedure and cost assessment and ready for evaluation by PPH



Parenting Education Subcommittee

**Goal: Reduce at-risk behaviors among children
by enhancing relationships between parents
and children**

- **Parent Education for Parents of Elementary School
Children, Poway Unified School District**

Outcomes

- Parents-Helping-Parents, a model train the trainer curriculum identified
- Training for community leaders/parents to occur fall 2005.



Tool to Track Progress

	Project	Target	Purpose	Description	HCAC Sub-committee Role	Outcomes
1	Mileage Reimbursement Programs – Rides and Smiles, Senior Rides Chair: Marilyn Greenblatt	Seniors	Provide transportation for Medical Care, Grocery Shopping	Improve/promote door-to-door transportation for seniors	Support North Inland Jewish Senior Services to recruit volunteer drivers & market	Ongoing volunteer recruitment of drivers and fund raising 50 drivers 200 riders 2004 1,500 rides
2	Friendly Home Visitor Program Chair: Martie Lynch	Isolated Seniors	Reduce Senior Isolation and Depression	Volunteers will visit isolated seniors to provide care connection	Support RB Joslyn Center in implementing program	Curriculum complete Training of volunteers and implementation Spring/2005
3	Running Clubs Chair: Lorraine Swara	Elementary School children	Reduce Obesity	Children run track at recess motivated by incentives	Encourage Elementary School Principals	Schools without Running Clubs identified, training to schools occurring
4	Baby Friendly Hospital, Pomarado Hospital Chair: Lorraine Swara	New mothers	Reduce obesity by promoting breastfeeding activities at Pomarado	WHO/UNICEF designation as Baby Friendly Hospital Initiative	Research information Help with ways to apply for designation	White paper on BFHI
	Parenting and Family Support Chair: Cindy Hicks	Youth and Families	Reduce at-risk behaviors, enhance relationships	Support PUSD Parenting Committee, implement neighborhood based parenting	Identify projects for enhancement Work to coordinate/collaborate around parenting/	Identified curriculum, and trainer Identified model for implementation



Thank you!

The PPH Health Care Advisory Councils are
an integral part of becoming the
“health system of choice”.

We appreciate your commitment to the
community!!

Board of Directors Compliance Report

Quarterly Evaluation
For the Second Quarter
Fiscal Year 2005
October - December



Compliance Requirements Continue To Evolve And Are Very Dynamic

HIPAA “The Security Regulation”

Stark II Phase II

New OIG Compliance Guidance

New Sentencing Guidelines

State Regulations

Program Effectiveness Review

The development and operation of a compliance program is an ongoing process; therefore, this review is a picture in time, a “snapshot” of my evaluation of the program as it existed at the time this review was completed.

This review is based on both the GAO and OIG elements identified as hallmarks of an effective program, as well as the requirements set forth in the Federal Sentencing Guidelines.

Program Effectiveness Review

“Snapshot”

I am using the Balanced Score Card approach to rate my snapshot.

KEY

Better Than Expected



As Expected



Worse Than Expected

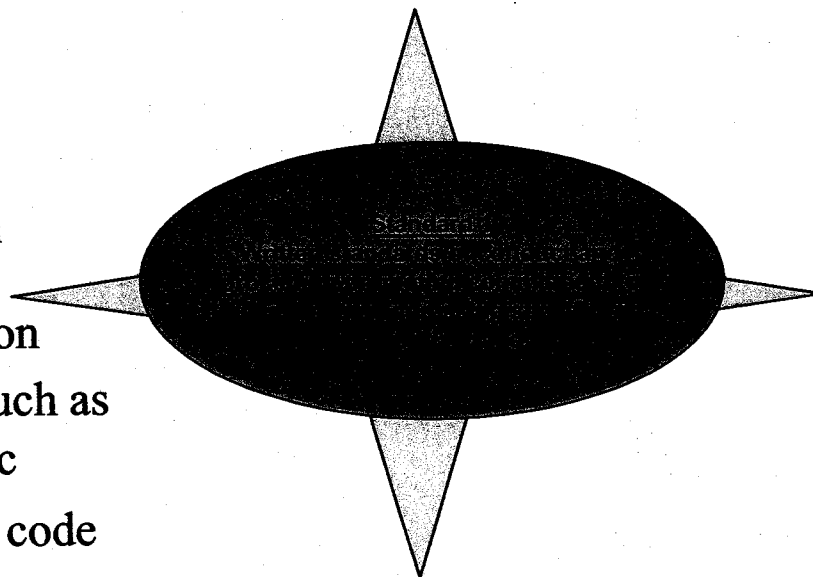


Code Content

- Describes the districts expectations concerning compliant behavior
- Periodically reviewed for accuracy and updated as needed
- Average reading level is equal to its intended audiences

Code Dissemination

- System-wide distribution
- Alternative methods, such as newsletters, mailers, etc
- Employees understand code



General Procedures

- Reviewed/revise on a defined schedule
- Average reading level equal to its intended audiences

Compliance Related Procedures

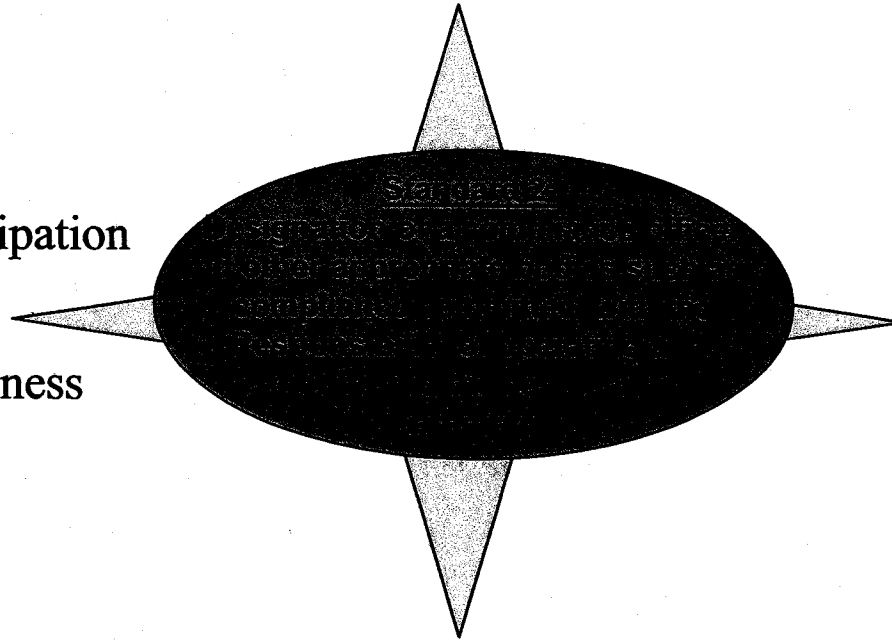
- Core procedures (reporting, upholding compliance standards, non-retaliation for reports, etc) implemented
- Reviewed/revise on a defined schedule
- Average reading level equal to its intended audiences

Compliance Officer

- High Level Appointment
- Direct access to the CEO and Board of Directors
- Training

Compliance Department

- Committee Participation
- Budget
- Employee Awareness



Compliance Committee

- High Level Membership
- Meeting Participation

District Support

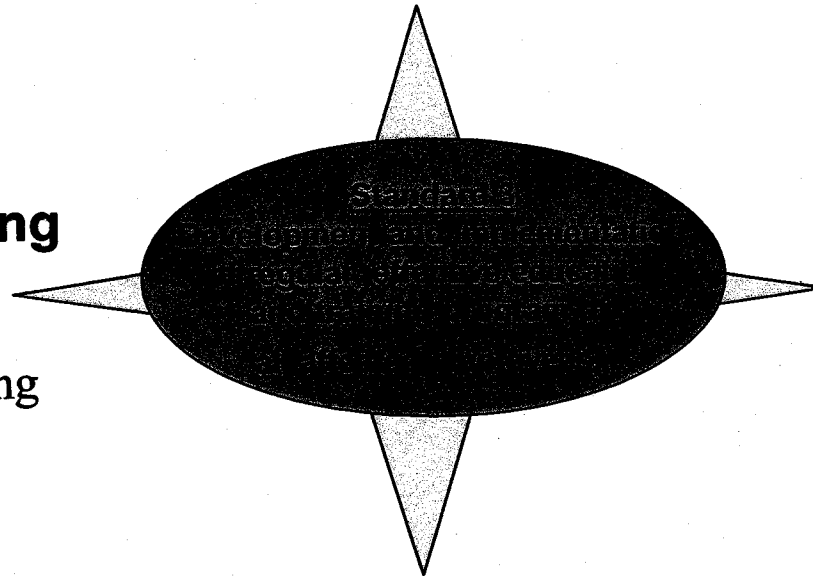
- Support

New Employee Orientation

- Provided For All new Employees
- Information Retained and Understood

Director Training

- Group Training
- One on One Training



Annual Training

- Employee Participation
- Employee Understanding

Specific Skill Training

- Training Provided In Key Areas
- Employee Feed Back

Employee Training

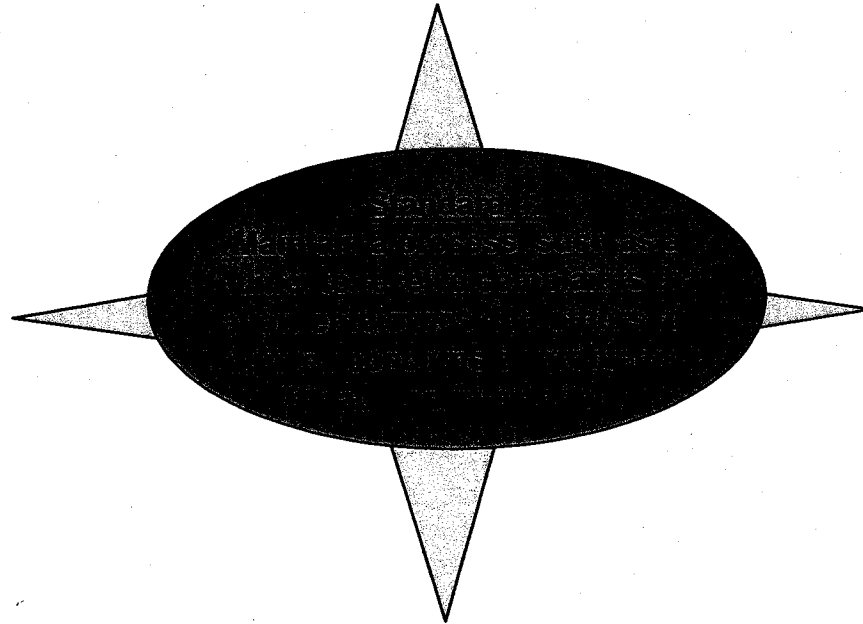
- **Understanding Consolidated Billing and Practical Strategies to Comply with CMS Regulations**
- **Teaming Coders with Case Managers to Enhance Documentation and Compliance**
- **HIPAA Security Rule Training**

Compliance Calls

- Call Volume at 3% or Above Level
- Information Retained and Understood

Hotline Line

- Monitored Daily
- Follow Up



Investigations

- Completed In a Timely Manner

Retaliation

- No Allegations of Retaliation

Calls and Request for Assistance

Total of 53 calls.

01 was anonymous and came through the hotline

40 were consultative in nature

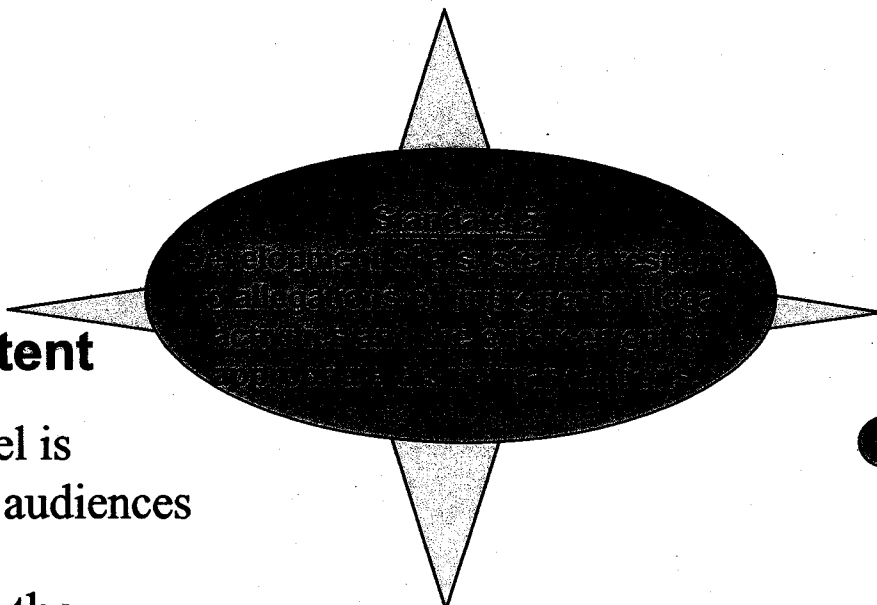
04 were complaint in nature

09 were informational in nature

Calls and Request for Assistance

Total of 53 calls.

2	Conflict of Interest	1	Health and Safety
5	Manager Issue	7	Billing Practices
6	External Requirements	1	Patient Care
0	Fair Treatment of Employees	7	Policies and Procedures
8	Legal Responsibilities	1	Accuracy of records
0	Payer Issue	1	Use of PPH Assets
7	HIPAA	7	Contracts



Procedure Content

- Average reading level is equal to its intended audiences
- Procedure based on the organization's mission, vision, values

Enforcement

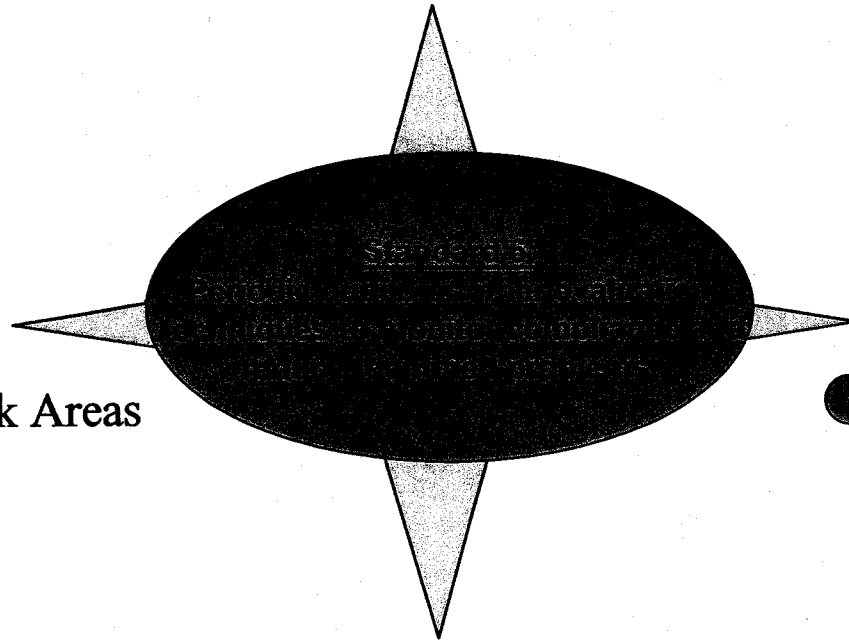
- Equal Enforcement

Response System

- Employee Understanding

OIG Workplan

- Plan Implemented



Audits

- Determine High Risk Areas
- Ongoing Review

Audit Department

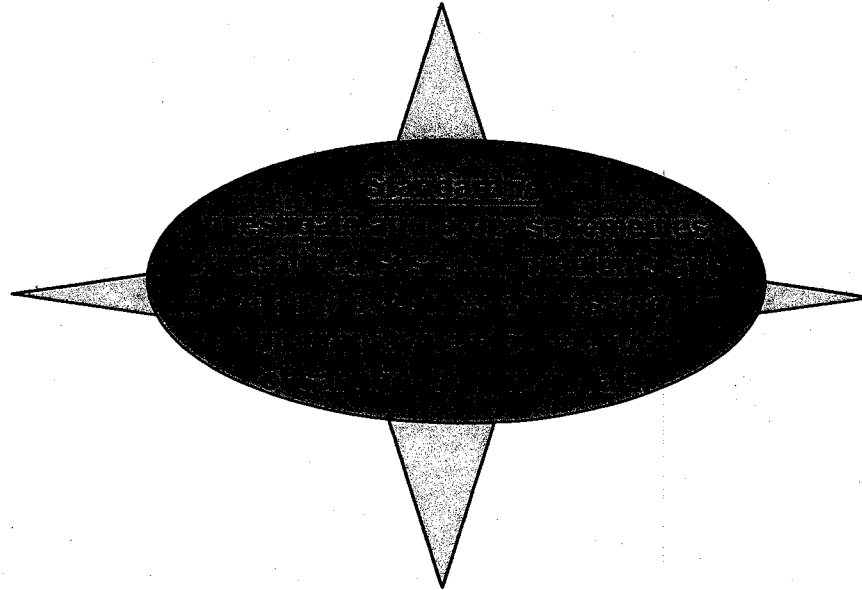
- Working Relationship

Current Information

- ICD-9/CPT/HCPC
- Current With Regulation Changes

Procedure

- Program Effectiveness
- Periodically reviewed for accuracy on a defined schedule and updated as needed



Exclusion List

- Ongoing Monitoring

Summary

There are no legal compliance issues pending

There are no compliance investigation ongoing

and

There are no focused reviews ongoing at this time



Thank You

Questions?



PALOMAR
POMERADO
HEALTH

Palomar Pomerado Health Institute of Nursing & Education

Board Meeting
March 14, 2005



PALOMAR POMERADO HEALTH

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**ANSHEN+ALLEN ARCHITECTS
FOR PALOMAR POMERADO HEALTH**

Board Meeting – March 14, 2005

Trends in the Nursing Profession

Innovations in Teaching

Components of a Nursing Education Program

Case Study -

Allied Health & Sciences Center Los Angeles Valley College

Planning & Design Process

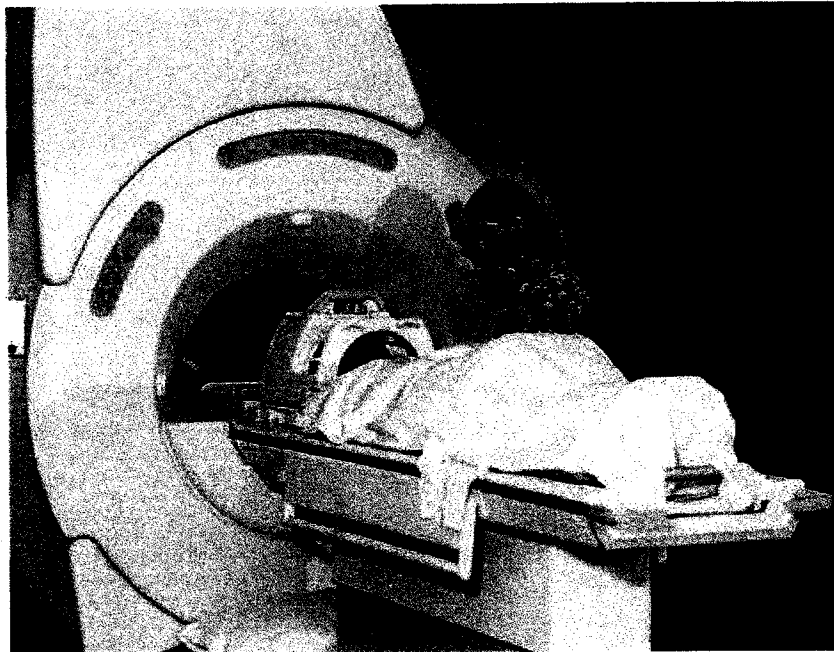
Trends

Increased Average Age of Nurses / Nursing Shortage

Higher Level of Education of Nurses Improves Patient Outcomes

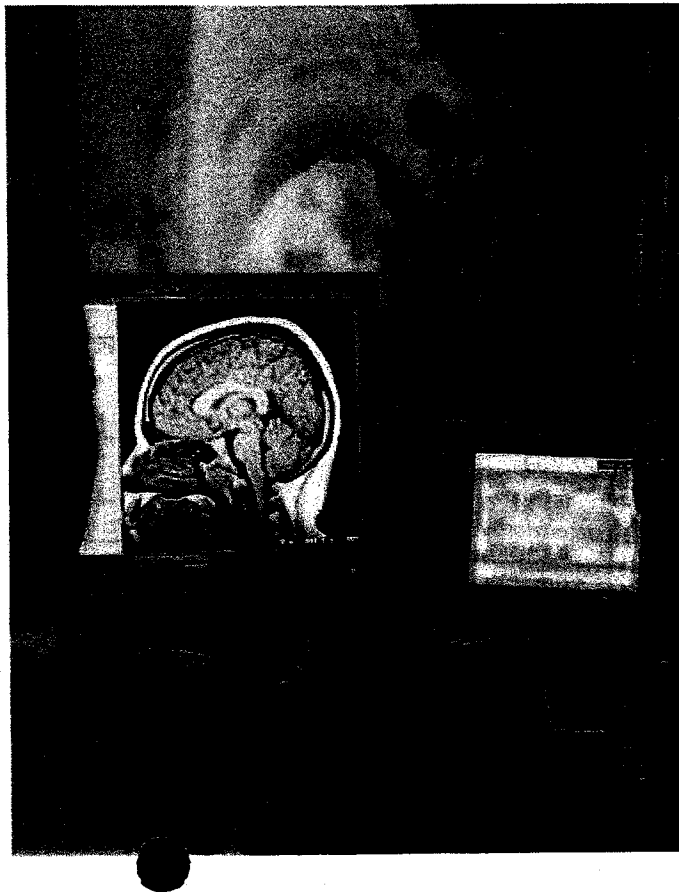
Role of Nurse in Future

- to manage care along a continuum
- to work as peers in interdisciplinary teams



Trends

“All health professionals should be educated to deliver patient-centered care as members of an interdisciplinary team, emphasizing evidenced-based practice, quality improvement approaches, and informatics.” - IOM Report, 2003

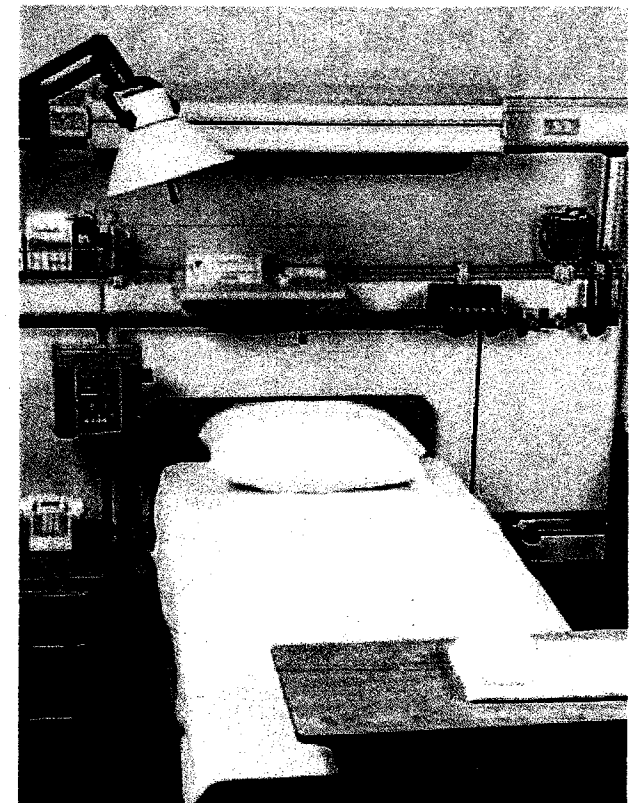
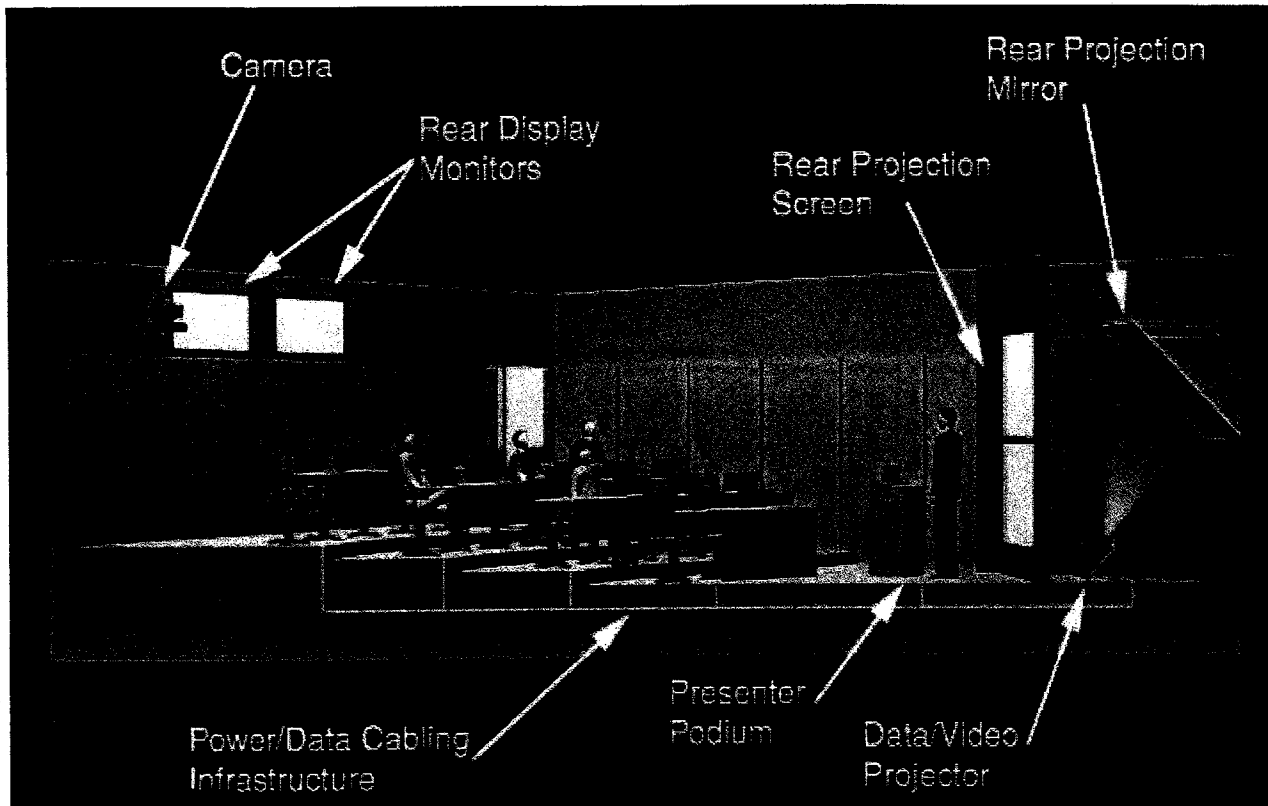
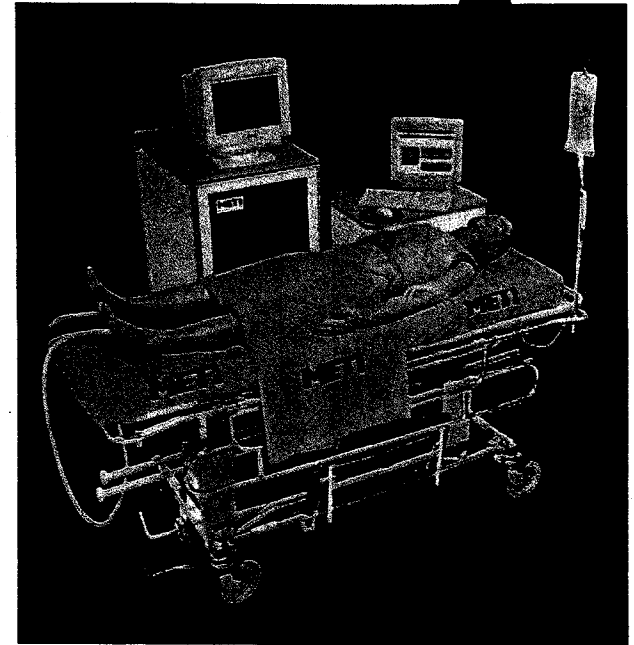


Innovations in Teaching

Clinical Skills Training

- Work Environments – Inpatient & Outpatient
- Simulated Patients

Technology



Program Components

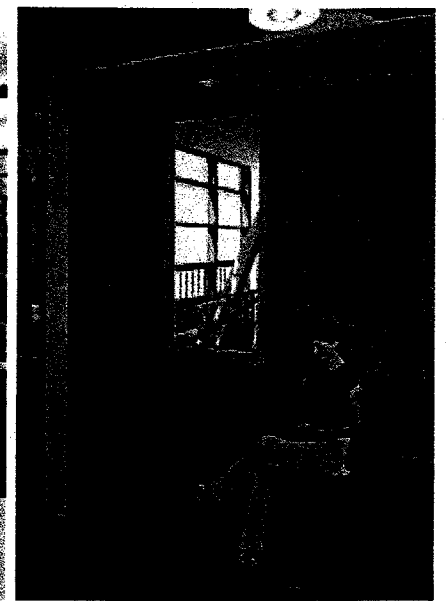
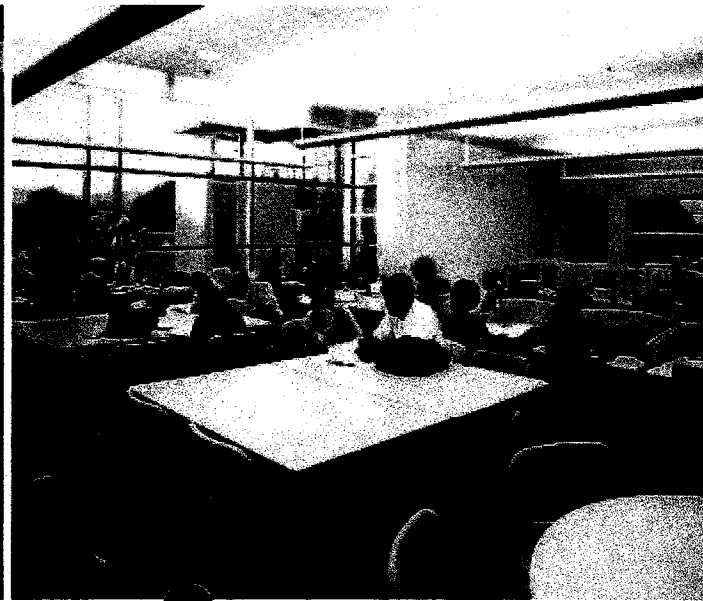
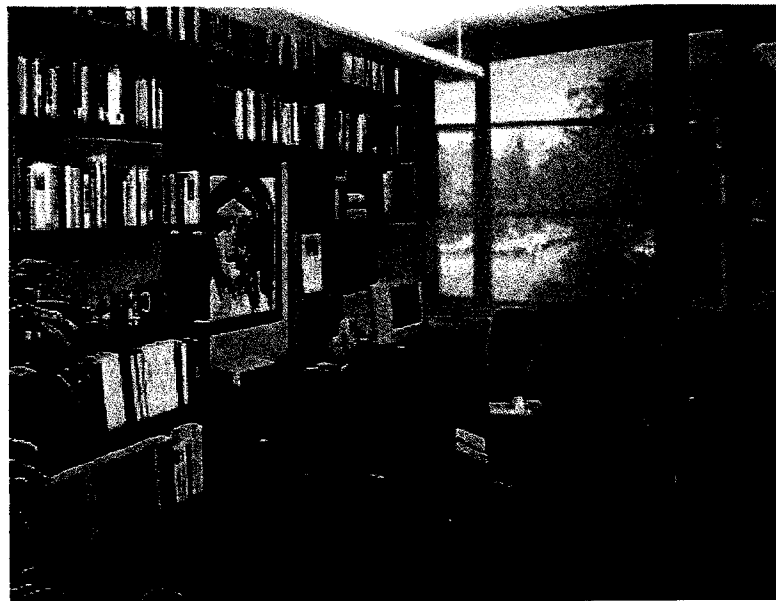
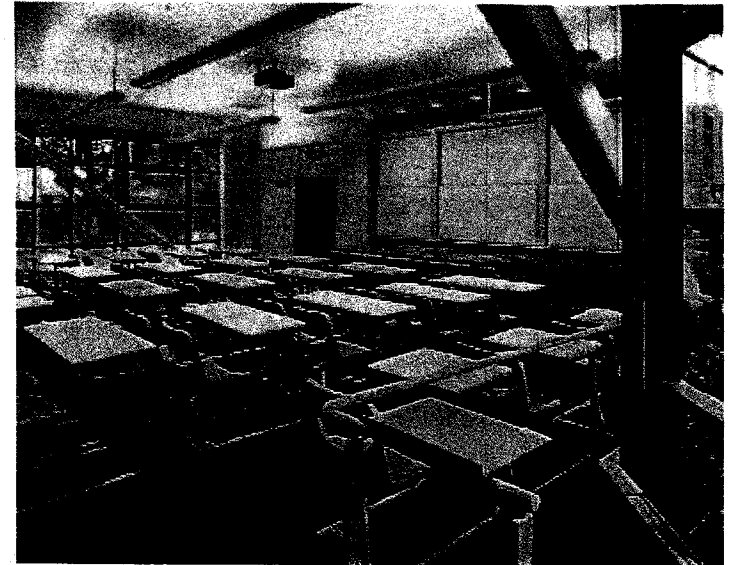
General Classrooms

Clinical Skills Environments

Support Spaces

Faculty Spaces

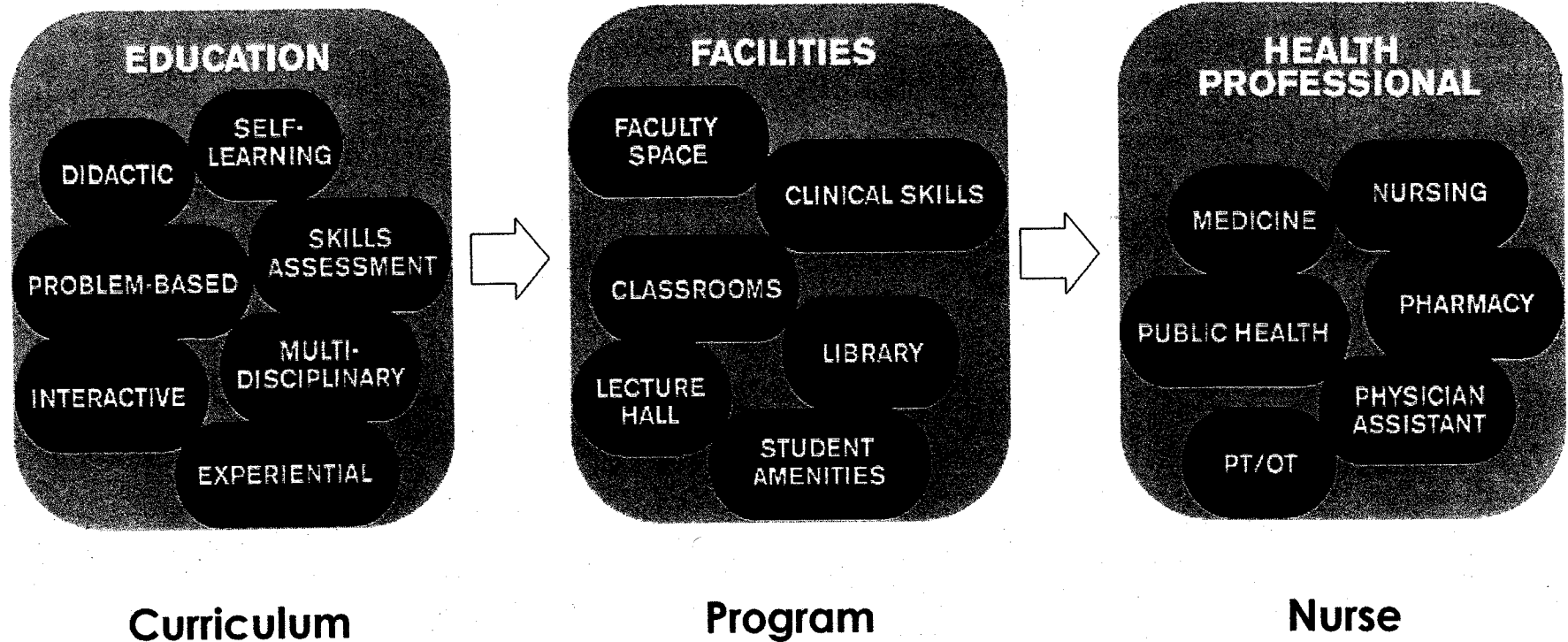
Student Spaces



Curriculum Leads to Program

Basic Skills for the Nurse of the Future

- critical thinking and problem solving skills
- a sound foundation in a broad range of basic sciences
- the ability to analyze and communicate data



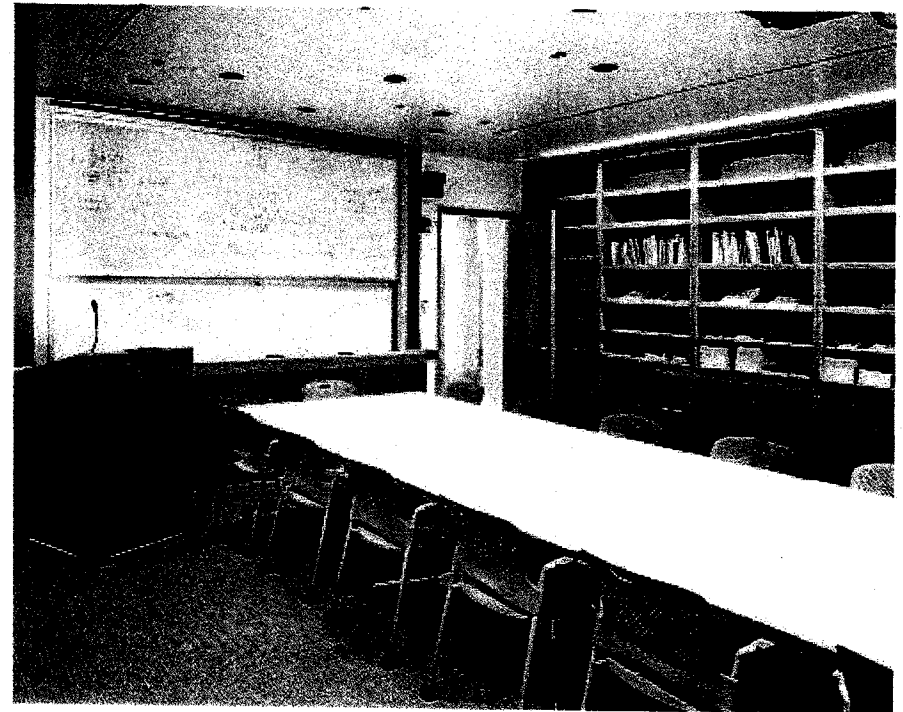
Program Components

General Classrooms

Lecture Halls

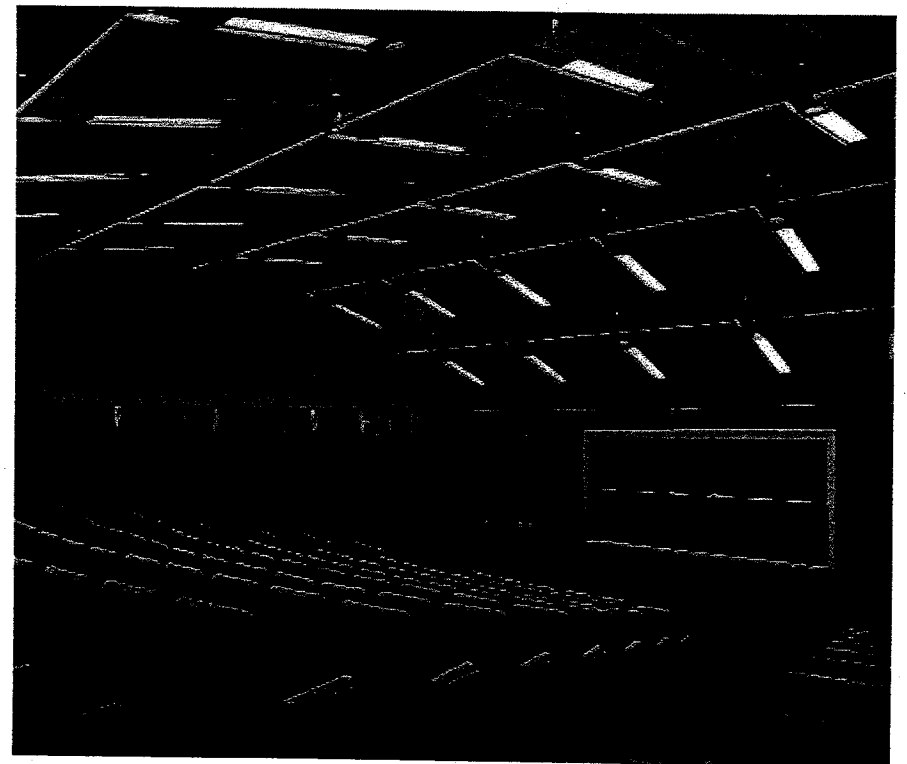
Seminar Rooms

Computer Classrooms



Trends / Issues

- Problem-based Learning
- Block Teaching Methodology
- Importance of Technology – telemedical equipment, video-conferencing, connectivity



Program Components

Clinical Skills Environments

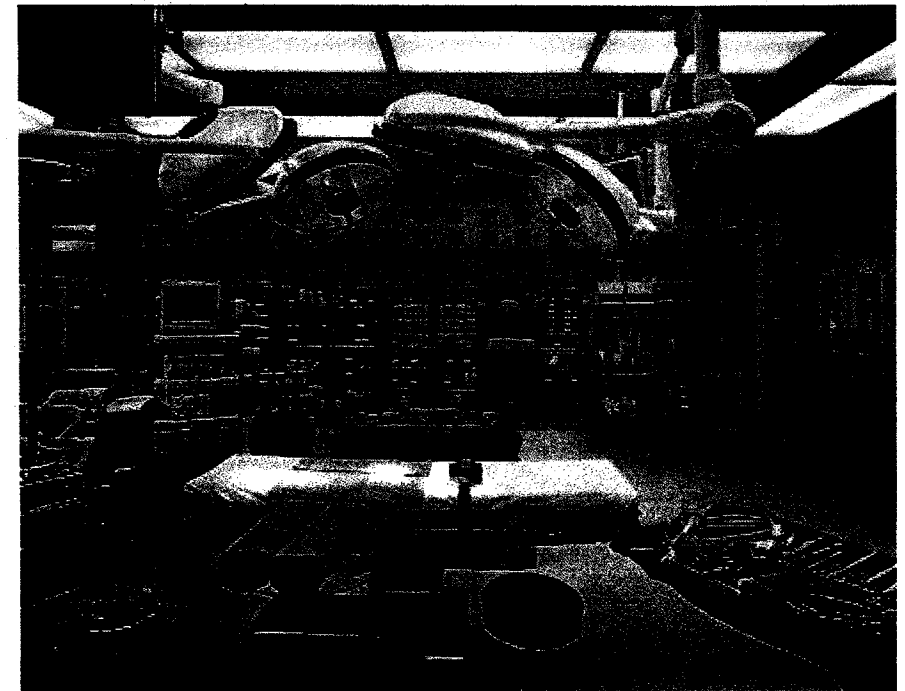
General Skills

Specialized Skills



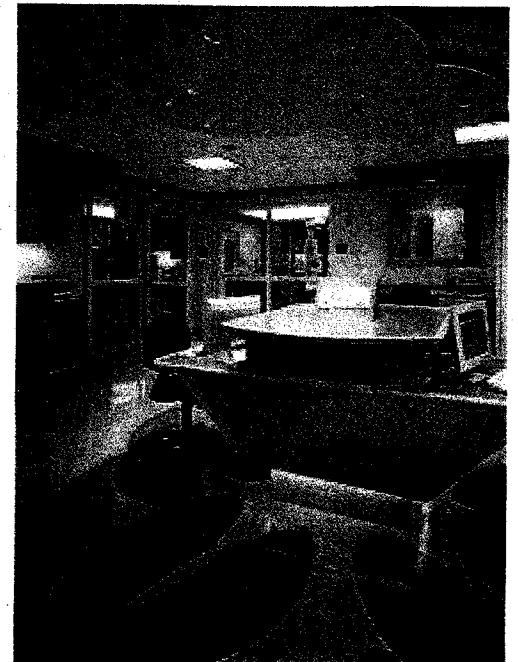
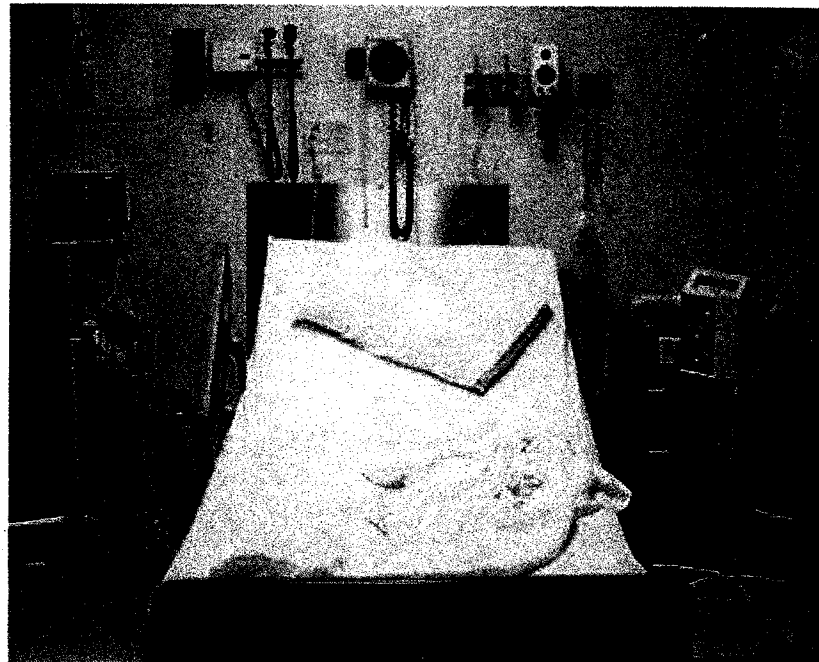
Trends

- Individual Skills Training
- Team Skills Training
- Lecture / Hands-on / Feedback Method



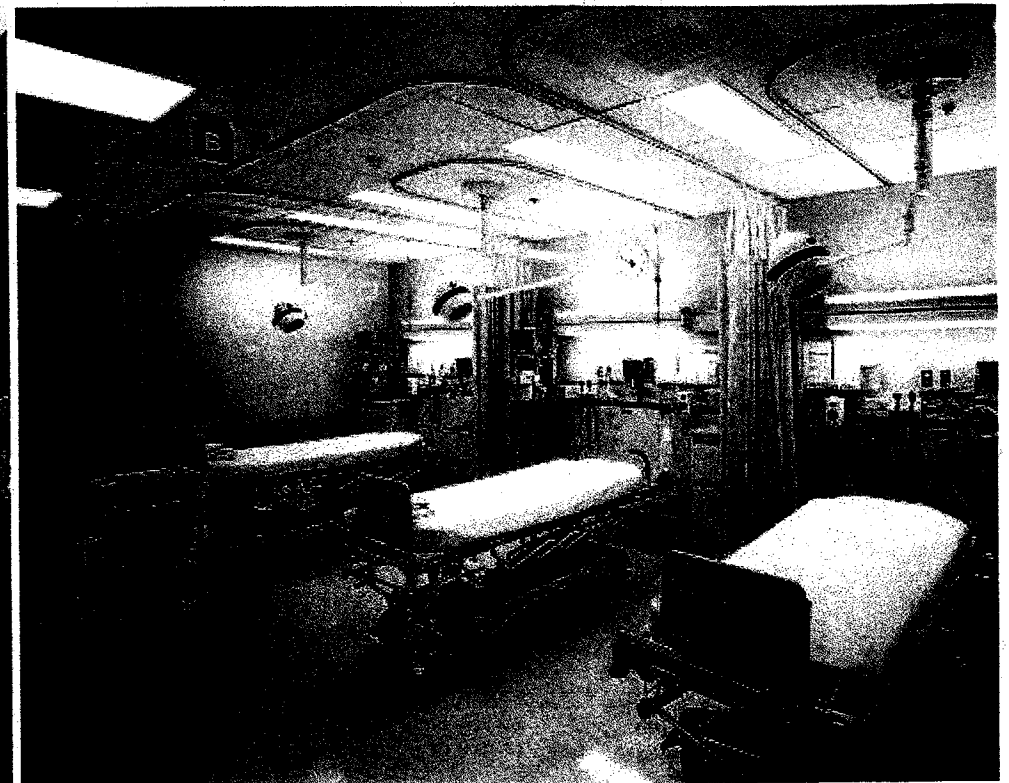
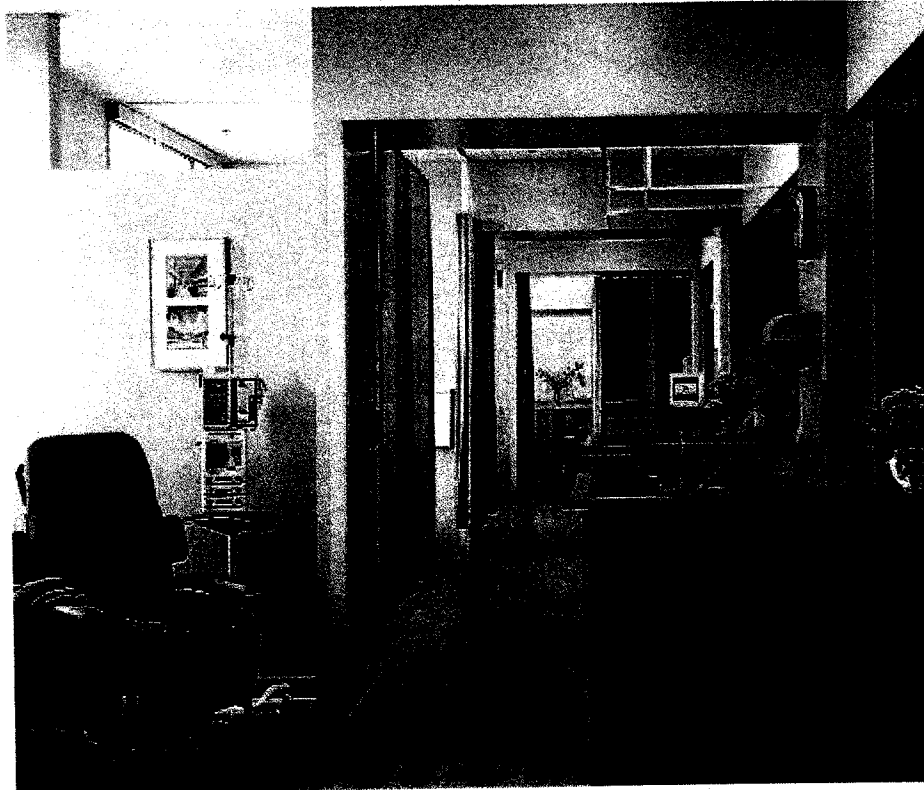
Program Components

General Skills



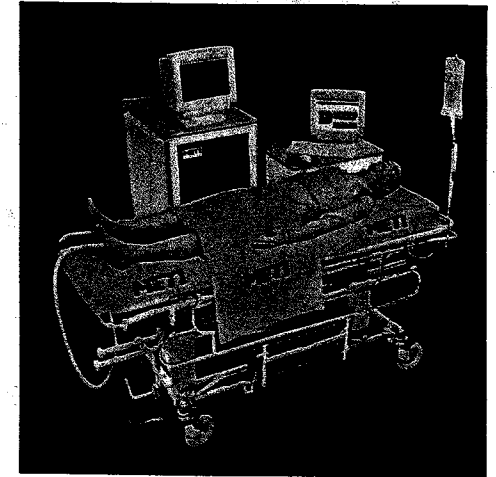
Program Components

Specialized Skills

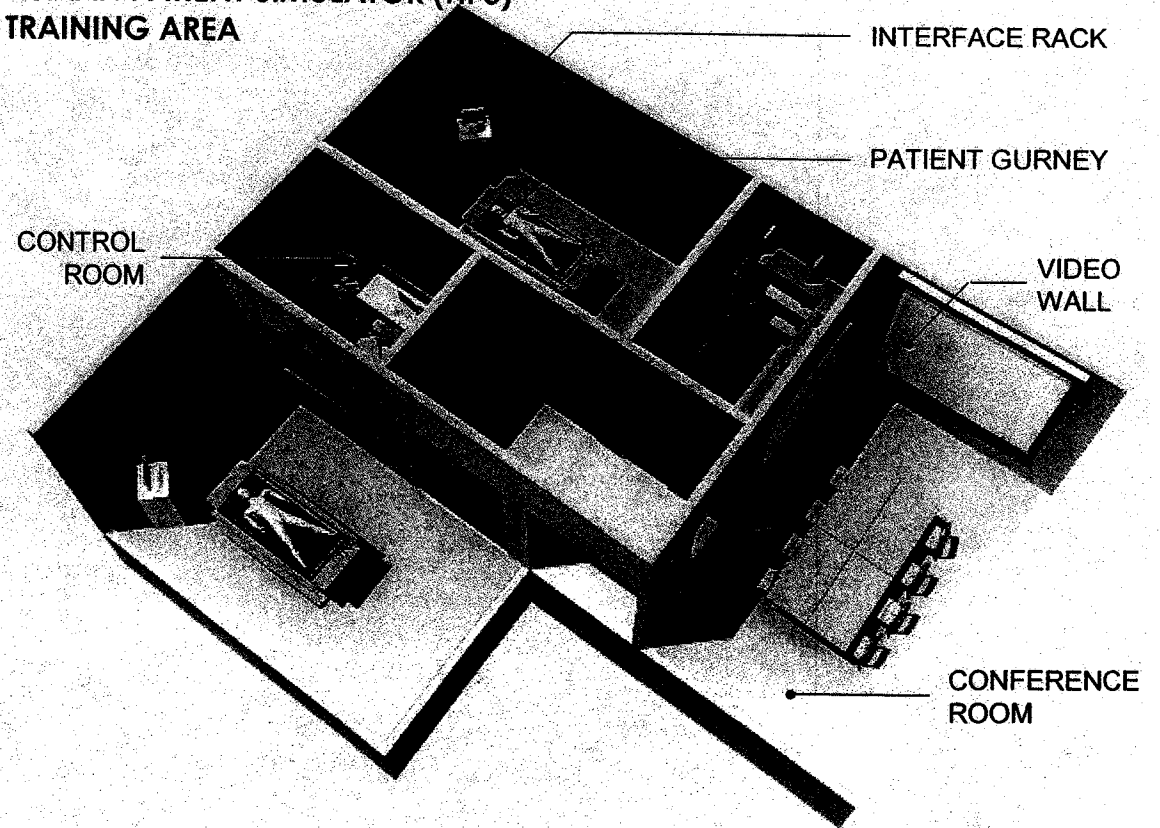


Program Components

Specialized Skills



HUMAN PATIENT SIMULATOR (HPS) TRAINING AREA



Trends

- HPS Laboratory
 - Patient gurney
 - Interface rack (electro-mechanical systems)
 - Computer table
- Control room
- Video control / monitoring
- Debriefing conference room

Program Components

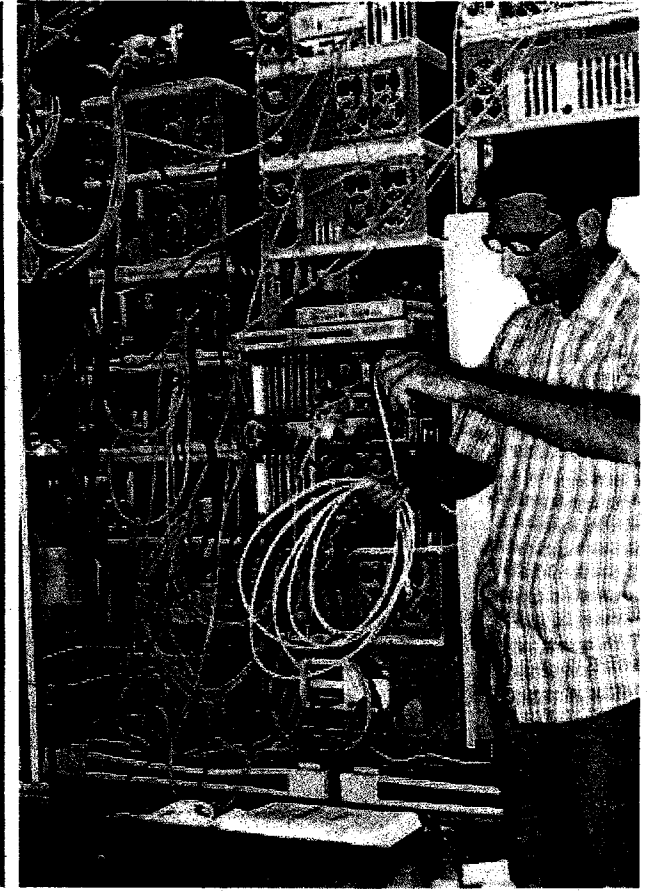
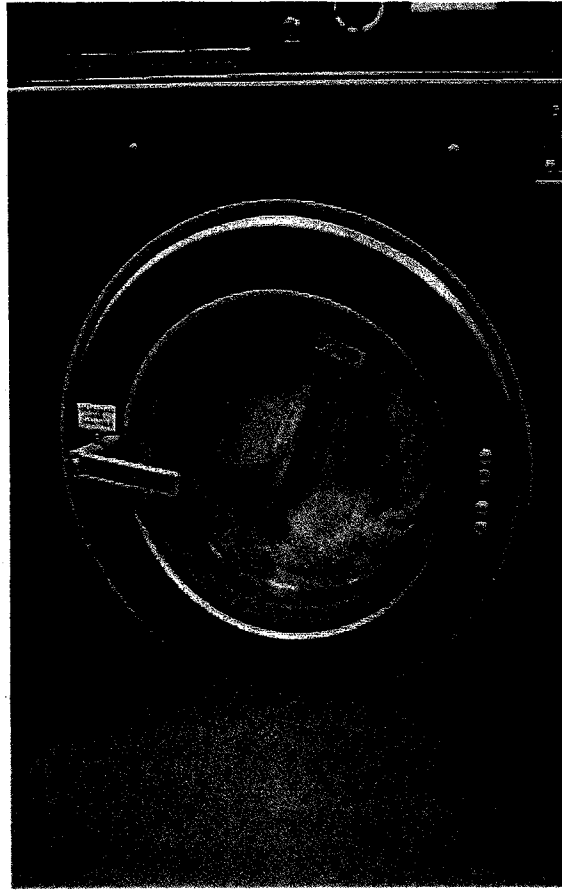
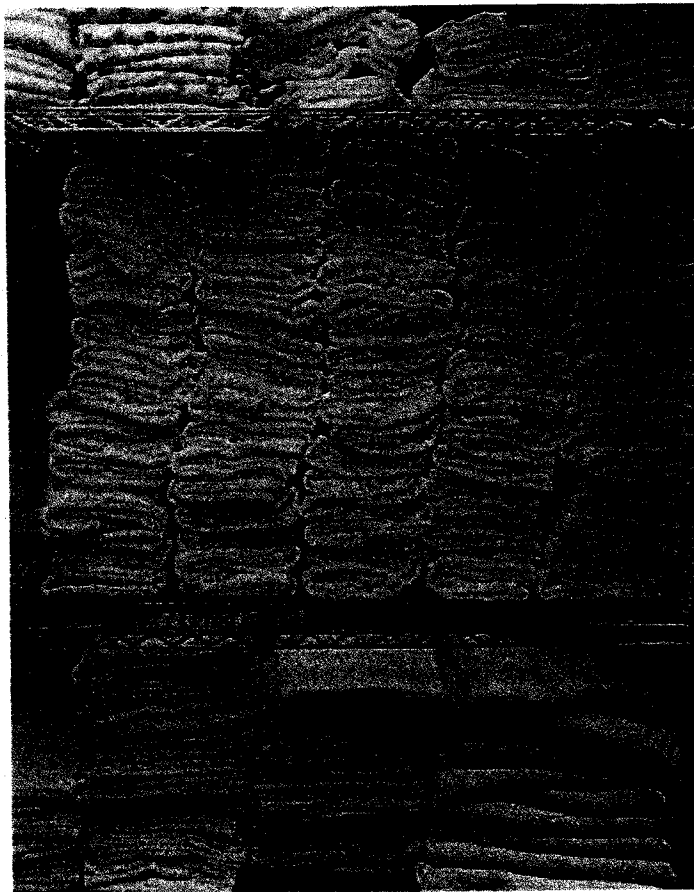
Support Spaces

Prep Rooms

Server Rooms

Central Laundry

Storage



Program Components

Faculty Spaces

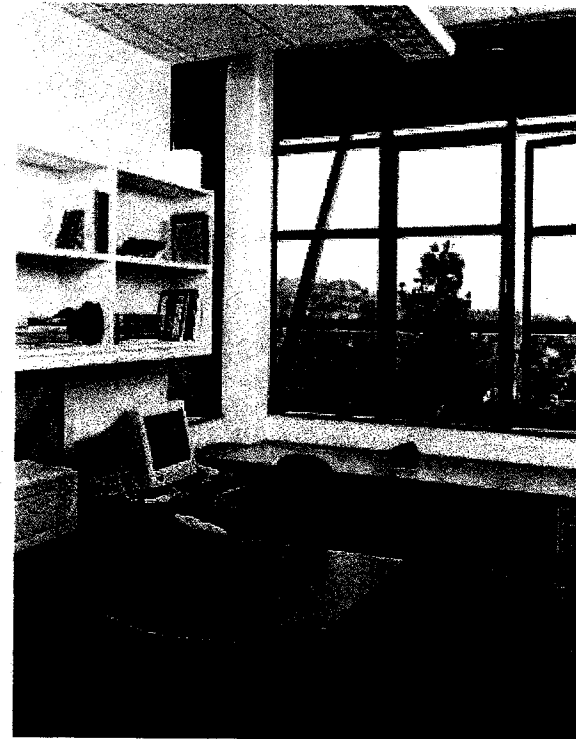
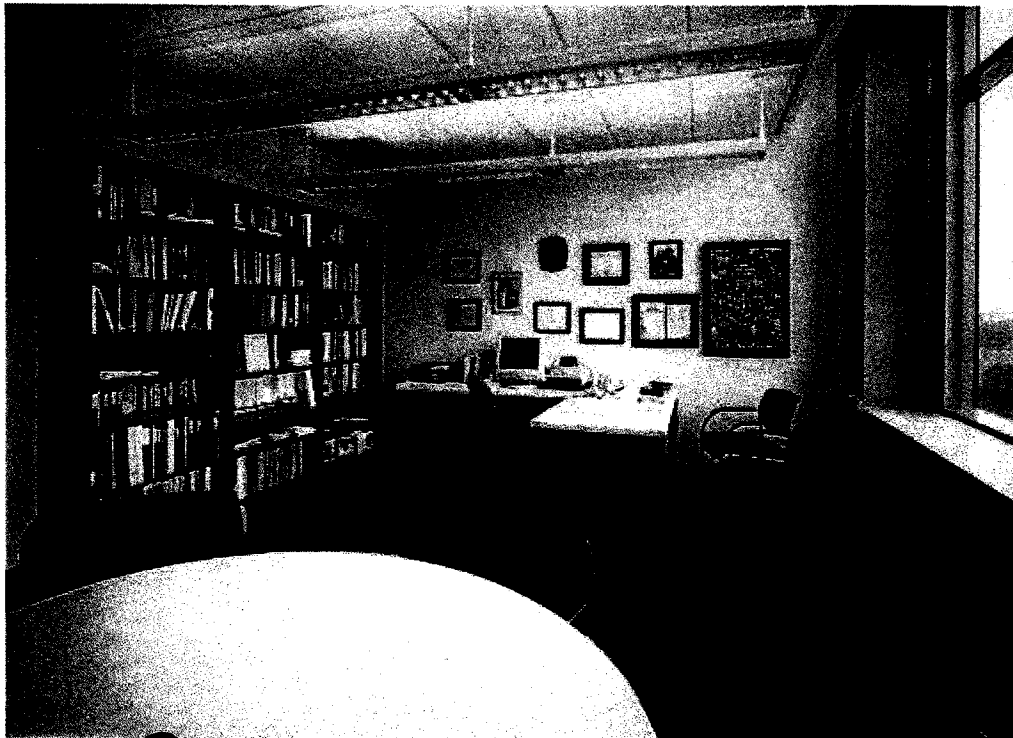
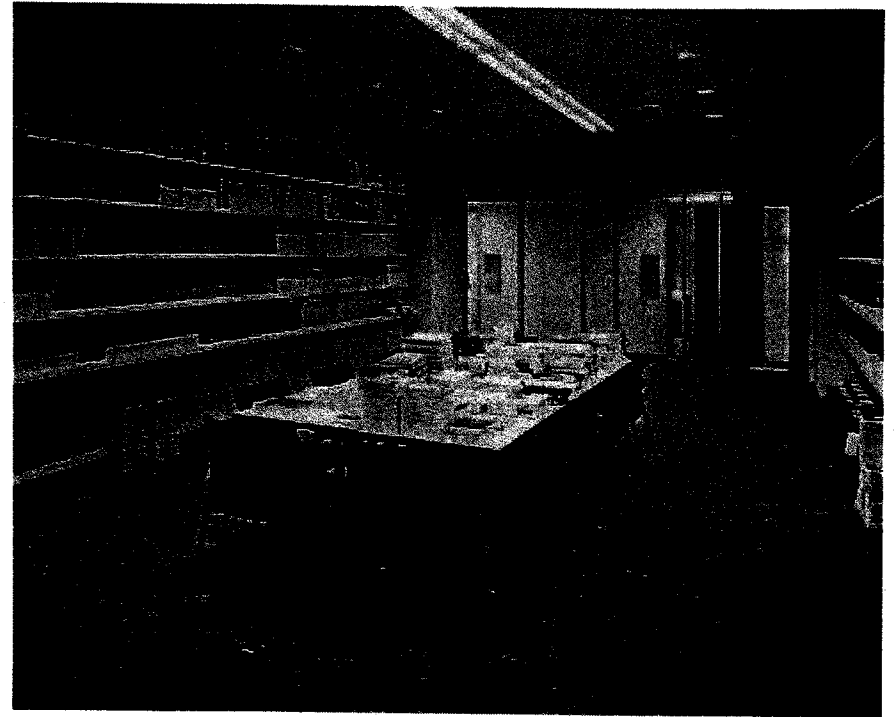
Faculty Offices

Administrative Offices

Workrooms

Conference Rooms

Kitchen



Program Components

Student Spaces

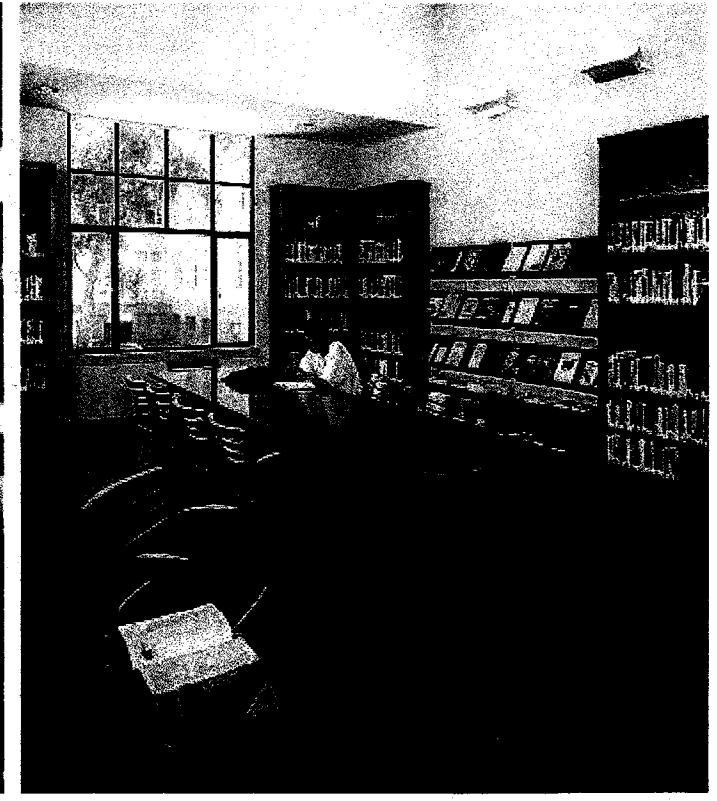
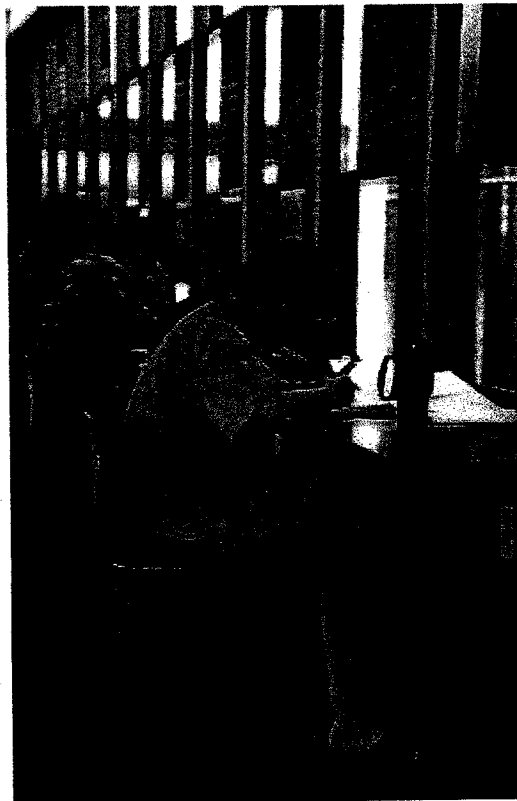
Library

Lounge

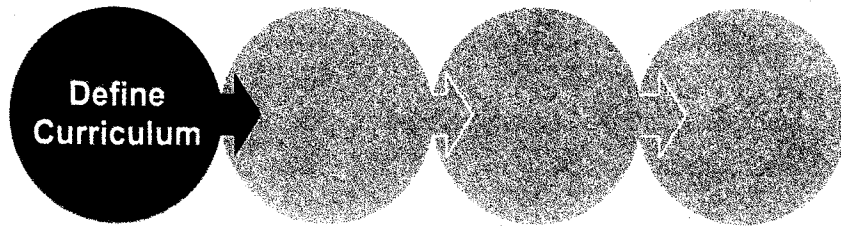
Group Study Space

Tutorial Center

Café

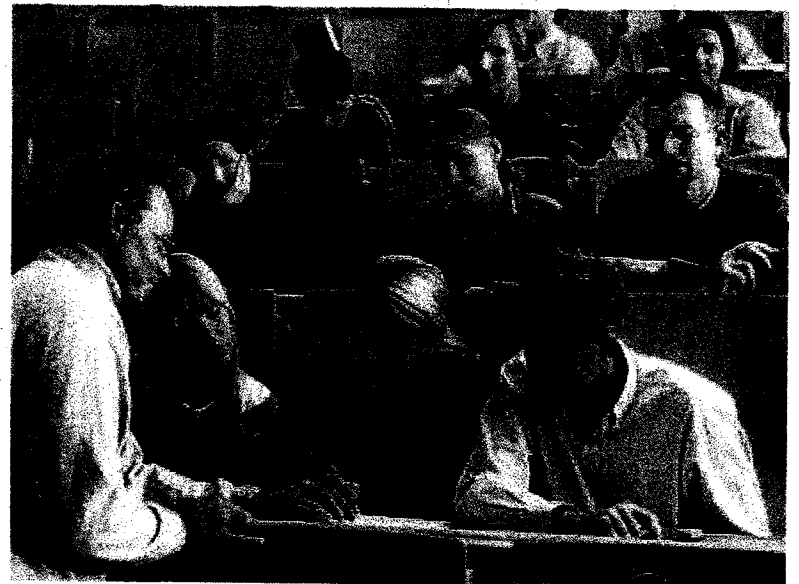
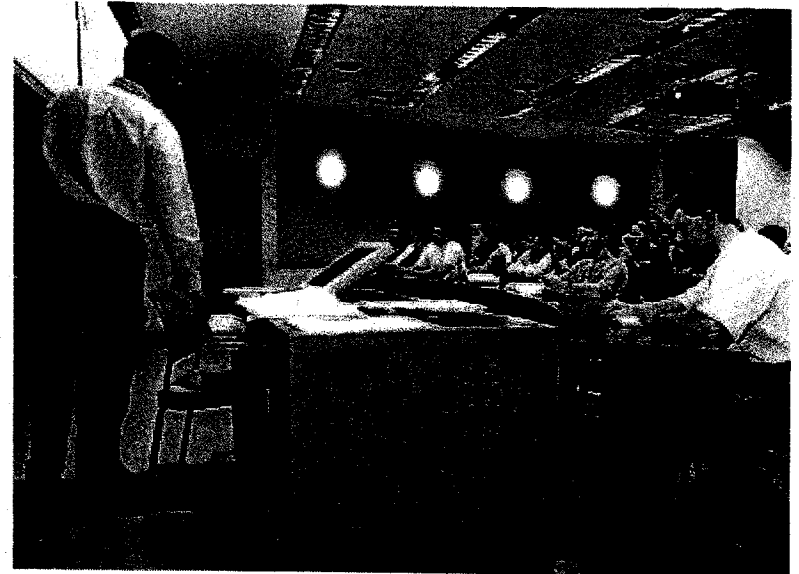


Process

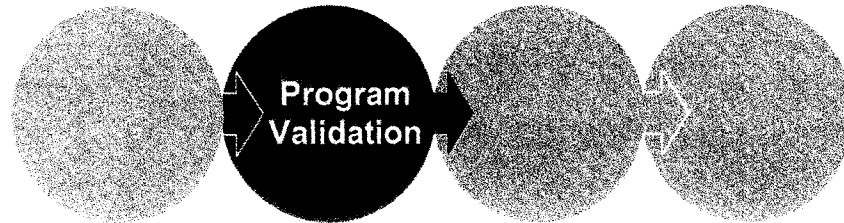


Define Curriculum

- Mission Statement
- Accreditation / Licensing
- Affiliations
- Degrees Offered
- Courses
- Number of Students

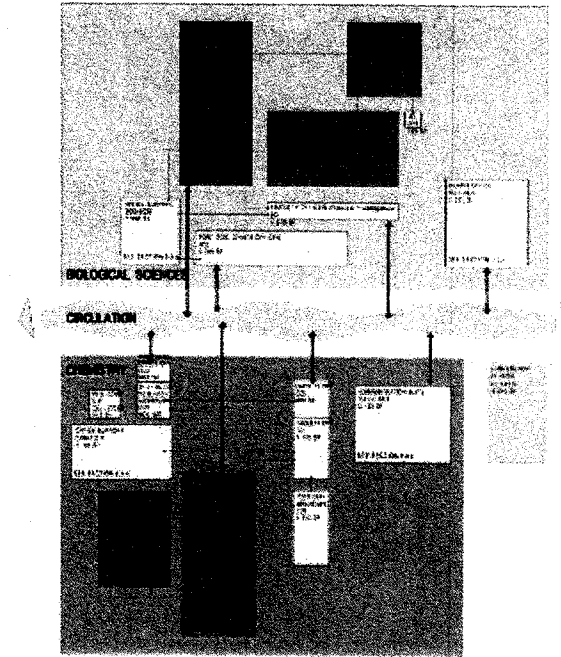


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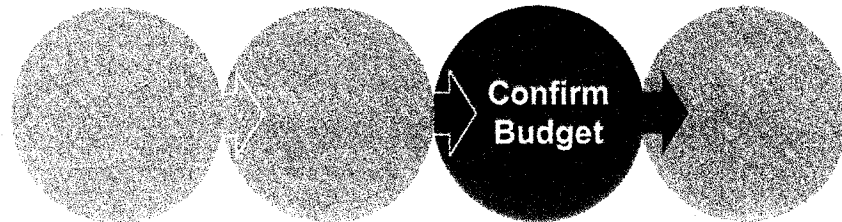


Develop Program

- Project goals
- Functional criteria
- Space allocations
- Efficiency ratios
- Organizational diagrams
- Site considerations
- Cost model



Process

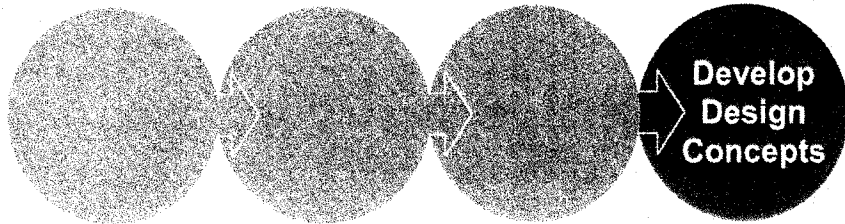


Confirm Budget

- Building square footage
- Confirm functional requirements
- Confirm building systems criteria
- Analyze comparable projects
- Confirm control quantities & allowances
- Validate project guidelines

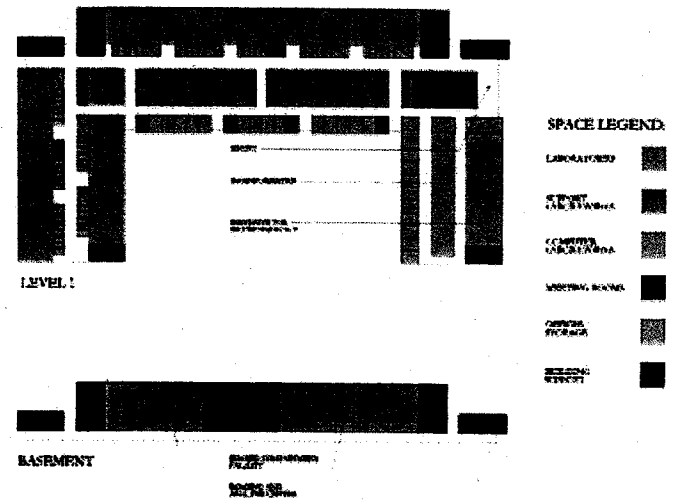
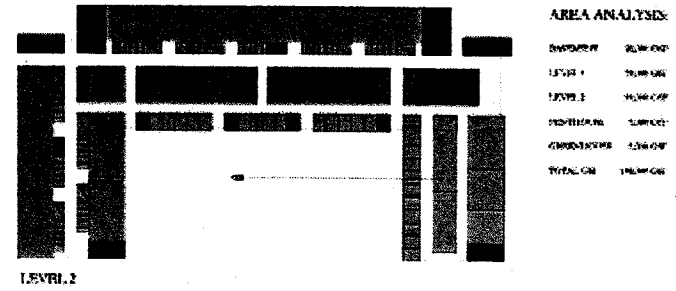
New Nursing School			
Palomar Pomerado Health & Education Institute			
San Marcos Ambulatory Care Center			
15,259 Construction Area, Tenant Improvement			
Framing			128,005.56
Electrical			79,456.00
HVAC			161,896.00
Ceiling			98,032
Fire Life Safety			68,000.00
Mill Work			102,600
Drywall			46,780.00
Hardware, Doors			65,099.00
Flooring			74,043.00
Security			80,745
Plumbing			149,765
Phones, IT, Infrastructure			428,087.00
Sub Total			1,482,508.56
Soft Costs			
Architect			174207.16
General Contractor			326,638.42
Permits			32,663.84
FF&E			444,397.37
Signage			40,000.00
			1017906.79
Hard Cost			1,482,508.56
Soft Costs			1,017,906.79
Project Cost			2,500,415.35

Process



Develop Design Concepts

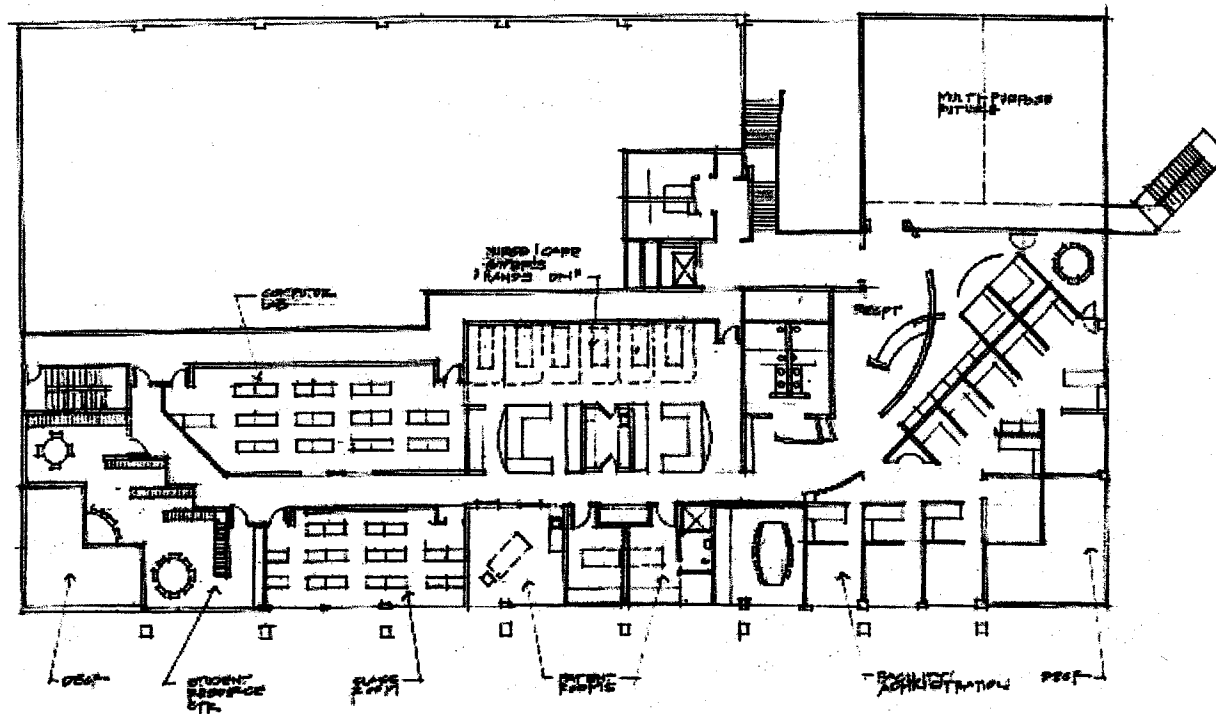
- Space planning
- Engineering concepts
- Construction budget



Next Steps

Curriculum Committee
User Groups
Program Validation

Analyze Existing Conditions
Validate Cost Model
Conceptual Layouts



RFH, NEW SCHOOL OF NURSING
Hospital SPANISH